



## PRACTICE MANAGEMENT OR PATIENT MANAGEMENT.

*The secret of the care of the patient is in caring for the patient.*

Meeting Days, Times, Location: [ONCE EVERY FRIDAY FOR 6 CONSEQUITIVE WEEKS, 3 HOURS, ONLINE]

Semester: [1], Year: [ 1]

Units: [3], Section(s): [TBD]

### Instructor information

<b>Name</b>	DR PRASHANT BHASIN BDS, MDS
<b>Contact Info</b>	E. <a href="mailto:drprashant.bhasin@gmail.com">drprashant.bhasin@gmail.com</a> P. +919971615587
<b>Office location</b>	NEW DELHI, INDIA
<b>Office hours</b>	12-6 MONDAY- FRIDAY INDIAN STANDARD TIME

### TA Information [If applicable]

<b>TA name</b>	N/A
<b>TA Contact Info</b>	N/A
<b>Office location</b>	N/A
<b>Office hours</b>	N/A

### Course Description

- The course will help the students to understand the nuances of patient management. This will include the essentials of communication and consultation and ways of managing patients in a more effective, more efficient, and more patient-friendly manner.

- **Learning Objectives**

After completing the course, students will have a better understanding of

- How enhance patient management?
- Improve patient experience at their area of practice (before and after treatment)
- How to create a more positive and comfortable environment?
- Basic of patient marketing and management
- Improve and excel practice management

## Learning Resources

TBD

## Assessments

The final course grade will be calculated using the following categories:

Assessment	Percentage of Final Grade
20 Points Midterm Exam	20%
30 Points Final Project	30%
20 Points Weekly Online Posts	20%
30 Points Weekly Assignments	30%

- A. Midterms exam will be 50 multiple choice questions
- B. Final Project will be a 20-30 page research on a multinational healthcare supply chain member and strategies are deployed by their executive teams to achieve sustainability. **APA style citations will be required.**

Students will be assigned the following final letter grades, based on calculations coming from the course assessment section.

Grade	Percentage Interval
A	90-100 Points
B	80-89 Points
C	70-79 Points
F	<70 Points

## Grading Policies

- **Late-work policy:** The instructor will accept late work without a penalty in case of health or personal family concerns where evidence is submitted. Otherwise, a 5% deduction may result
- **Make-up work policy:** On a case by case basis.
- **Re-grade policy:** On a case by case basis.
- **Attendance and/or participation policy:** Missing a weekly meeting will lead to a 5% grade deduction. This penalty will not apply if a doctor's note is presented.

## Course Policies

- **Attendance & Participation:** Attendance and/or participation is graded component of this course.
- **Academic Integrity & Collaboration:** Plagiarism of any kind will result in an F grade. Collaboration between student is encourage.
- **Late-work/Make-up work policy:** Late work will lead to a 5% grade reduction for each day the assignment is late unless prior permissions were obtained from the instructor. This penalty will not apply if a doctor's note is presented.
- **Accommodations for students with disabilities and student wellness:** If you have a disability and require accommodations, please contact me. If you have an accommodations letter from the Disability Resources office, I encourage you to discuss your accommodations and needs with the instructor as early in the semester as possible. I will work with you to ensure that accommodations are provided as appropriate.
- **Mobile Devices:** Mobile devices are not permitted during the weekly class meetings.

## Course Schedule

Date	Theme/Topic	Learning Outcomes Addressed	Assignments Due
TBD	TBD	TBD	TBD